

DUCK RIVER, DUCK CREEK AND A'BECKETTS CREEK CATCHMENT AREAS OVERLAND FLOOD STUDY COMMUNITY QUESTIONNAIRE

Cumberland City Council invites you to have your say and share your experiences of past storm events and ideas for managing flood risks.

As mandated by the NSW Government, Council is undertaking an overland flood study encompassing the Duck Creek, A'Becketts Creek, and Duck River catchment areas. This includes suburbs such as Granville South, Granville, Regents Park, Guildford, Auburn, Merrylands and Chester Hill.

As a first step in the process, Council is seeking information from residents and owners on your experiences of past storm events and ideas for managing flood risks. This information will assist Council in better understanding local issues that can be considered in the preparation of the overland flood study.

This valuable input will help us prepare a flood study for the catchment. The questionnaire should only take about 10 minutes to complete. Please try to answer as many questions as you can and give as much detail as possible (attach extra pages if necessary).

Please return the completed questionnaire 5pm, Friday 16 August, 2024 in one of the following ways:

1. Email your feedback to Council@cumberland.nsw.gov.au
2. Post your feedback to The General Manager, Cumberland City Council, PO Box 42, Merrylands NSW 2160.

If you have any questions or require further information, please contact:

Inam Ahmed

Environment and Planning Team

Cumberland City Council

P: 8757 9000.

Feedback on the Duck River, Duck Creek and A'Becketts Creek Catchment Areas Overland Flood Study

Flood Study Community Questionnaire

1. What type of property do you live in/own?

- Residential
- Commercial
- Industrial
- Vacant land
- Other (please specify):

2. What is the occupier status of this property?

- Owner occupied
- Rental property
- Business
- Other (please specify): _____

3. How long have you lived, worked or owned property in the area at this address?

- Less than 1 year
- 2 - 5 years
- 6 - 10 years
- 11 - 20 years
- 21 - 30 years
- More than 30 years

4. How long have you lived, worked or owned property in the area in the general area?

- Less than 1 year
- 2 - 5 years
- 6 - 10 years
- 11 - 20 years
- 21 - 30 years
- More than 30 years

Your experiences with flooding

5. Have you ever been affected by flooding?

- Yes
- No (please go to Question 13)

6. How were you affected by flooding? You can select more than one answer option.

- Roadway was cut by water
- My front/back yard was flooded
- My garage was flooded
- My house/business was flooded above floor level
- Other (please specify) _____

7. Can you provide additional information on the past flood(s)? such as date(s), flood water depth/height, location. How confident are you that you have accurately remembered the height and depth of past floods?

Confidence Level rating:

- High (exact)
- Medium (within 10cm accuracy)
- Low (within 50cm accuracy)

	Flood water depth	Flood water height	Location	Confidence of flood height	Confidence of flood depth
March 2022					
March 2021					
February 2020					
January 2016					
February 2012					
Other date:					

8. Do you have any photos or videos of these floods, or any other supporting documentation you can share?

- Yes
- No

9. If you answered 'Yes' to the previous question, please attach any supporting documentation including photos of flood(s) that you have and number them as Q9.

10. Was your property damaged by floodwaters?

- Yes
- No

If you answered 'Yes' to the previous question, please provide details of how your property was damaged by flood waters:

11. In your opinion, what was the main cause of the flooding? You can select more than one answer.

- Insufficient creek capacity
- Insufficient stormwater capacity
- Blockage of creeks, stormwater inlets, bridges or drains
- Overland flow impediments (e.g., fences, buildings)
- Other (please specify): _____

12. Would you be interested in meeting with us in person to discuss your flooding experience? (If you answer 'Yes', please ensure your details are completed below.)

- Yes
- No

13. Can we contact you to obtain additional information and/or clarify your response? (If you answer 'Yes', please ensure your details are completed below.)

- Yes
- No

14. Do you have any other comments, additional suggestions, or information that you think would be helpful for the study?

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Your Contact Information (OPTIONAL):

Providing contact details is optional but will assist us in identifying where flooding problems have been experienced and to contact you if we need to clarify any of your responses. If you choose to provide contact details, this information will remain confidential at all times and will not be published. Furthermore, we will not contact you unless you would like us to do so.

Your name:	
Your address:	
Your phone number:	
Your email:	